Dear team,

Along with our patients, your health and safety are our highest priority. **We are closely monitoring communications from the CDC and American Dental Association, as well as state leaders and health officials, for the latest updates and information regarding the operations of our practice. If there are any changes to practice protocols or operations, we will notify you immediately.**

The American Dental Association has provided protocols specific to COVID-19, as well as important information for dental practices and practitioners, which can be found at [ADA.org/virus](http://ADA.org/virus). We encourage you to reference this resource, which provides answers to frequently asked questions, prevention guidance and protocols, information on patient assessment and use of personal protective equipment.

The following is an email we have shared with all our patients to help communicate important information regarding their upcoming appointments, as well as a brief FAQ for all team members to reference in addressing patient inquires. We welcome additional feedback to these resources based on your experiences and interactions with patients.

Thank you for your commitment to the health and safety of our patients and every member of this team. We know this situation is continually evolving, and we will continue to keep you updated and informed of any changes to our operations and protocols. If you have any questions or feedback, please reach out to [insert appropriate practice leader(s)] immediately.